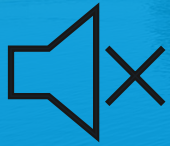




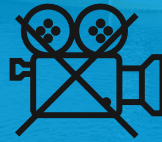
Baunton and Meysey Hampton Drought Permit Webinar

September 2022

Housekeeping



Please mute
yourself during
presentation



Please have your
camera off



We welcome
questions using chat

What's the purpose of today?

To explain the background behind, and the details of, our proposed applications for a Drought Permits at Baunton and Meysey Hampton

Agenda

Timings: 60 minutes total

1. Introductions	5 mins
2. Background Water Supply The Steps in our Drought Plan The Water Resources Situation What is a Drought Permit Drought Permit Options	20 mins
3. The proposed Baunton Drought Permit Baunton Drought Permit Details Impact Assessment Monitoring and Mitigation	10 mins
4. The proposed Meysey Hampton Drought Permit Meysey Hampton Drought Permit Details Impact Assessment Monitoring and Mitigation	10 mins
5. Q&A	15 mins



Introduction

Who's on the call today

Thames Water Team



Steve Tuck
Abstraction and Drought
Specialist



Yvette de Garis
Head of Environmental
Engagement



Tim Beech
Environmental
Partnerships Lead



Josie Daman
Catchment Coordinator

Anthony Owen
Water Resources Manager

Ricardo



Liz Baker
Technical Director



Molly Preen
Consultant

Your water supply

And how it could be affected in a drought

Thames Water's supply area is divided into six water resource zones (WRZ):

- Swindon and Oxfordshire
- London
- Kennet Valley
- Guildford
- Slough, Wycombe and Aylesbury
- Henley

Water can be moved around in each zone and, in some cases, between zones.

Baunton Borehole and Water Treatment Works (WTW) and Meysey Hampton groundwater source are within the Swindon and Oxfordshire WRZ – Water is mainly groundwater (60 percent) taken from the upper Kennet Valley and the Cotswolds, and we have a water main from Gatehampton near Goring in Oxfordshire. We also take water from the River Thames.



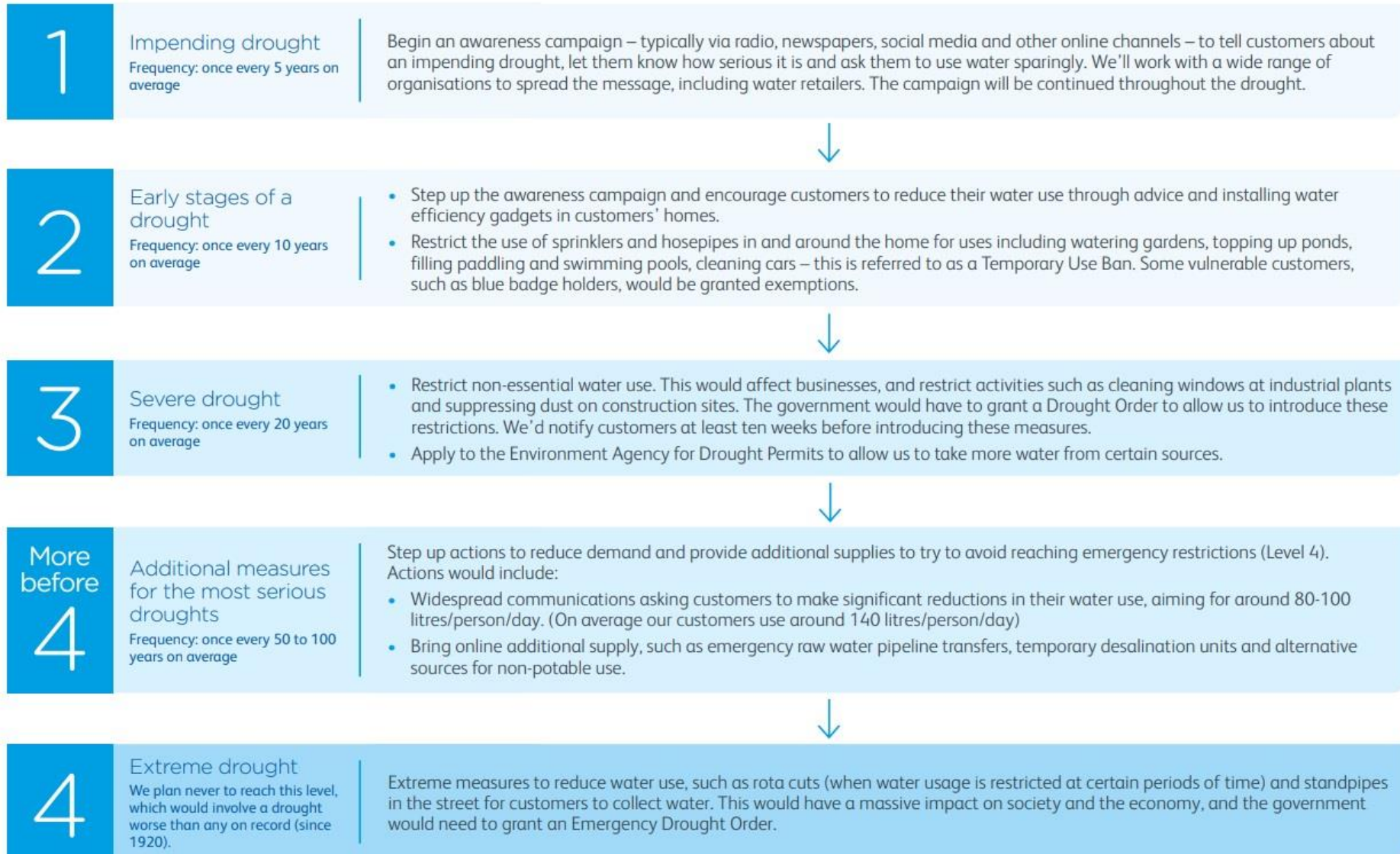
What is a Drought Plan?

- All water companies in England and Wales are required by the Government to produce a Drought Plan. Our Drought Plan sets out the actions we would expect to take in the event of a drought to maintain essential supplies of water while also protecting the environment.
- Depending upon the severity of the drought, this is likely to include a variety of different measures. These can include campaigns to encourage our customers to use less water, temporary use bans to restrict non-essential domestic and commercial use of water, working even harder to fix leaks and reducing water pressure in our pipes.
- We're required by Defra to update our Drought Plan every 5 years.
- Defra approved our revised draft Drought Plan 2022 on 4 August 2022. We have published our Final Drought Plan 2022 and accompanying documents.

How we've developed our Drought Plan



Actions we'll take in a drought



Further Actions

- Bringing into use water sources developed for droughts, including an aquifer recharge scheme in north London that draws on underground supplies we proactively replenish during times of surplus, and other schemes in Chingford and Stratford. They are providing c.170 million litres a day (MI/d) – 9% of the capital's daily needs.
- Working closely with the Environment Agency (EA) to start using their West Berkshire Ground Water scheme to bring more water into the Thames Catchment. This should provide 100 MI/d – 4% of our average daily supply. With the EA's agreement we have also increased abstractions from the Thames.
- Accelerating planned maintenance work at our Gateway Water Treatment Works in London to return it to operation in early 2023, providing an additional 100 MI/d.
- Increasing resources to tackle leakage, fixing up to 2,000 leaks a week – one every five minutes. We have reprioritised activity across the company onto leak repair, doubled weekend working and boosted repair teams to their highest ever number.
- Launched a £1.1m water efficiency campaign that included our first broadcast TV campaign, which reached 34.7m individuals over a 6-week period – 78% of our audience. We are extending the campaign into the autumn and writing to all customers. On 26th September every household was sent a leaflet, encouraging them to save water.
- Visiting businesses to identify and tackle water-wasting appliances and install water-saving devices and working with water retailers to share information with businesses to help them to reduce wastage.
- Introducing a drought incentive scheme for non-household customers through which we are matching the financial savings made by customers as a result of reductions in consumption.

Water Resources Situation

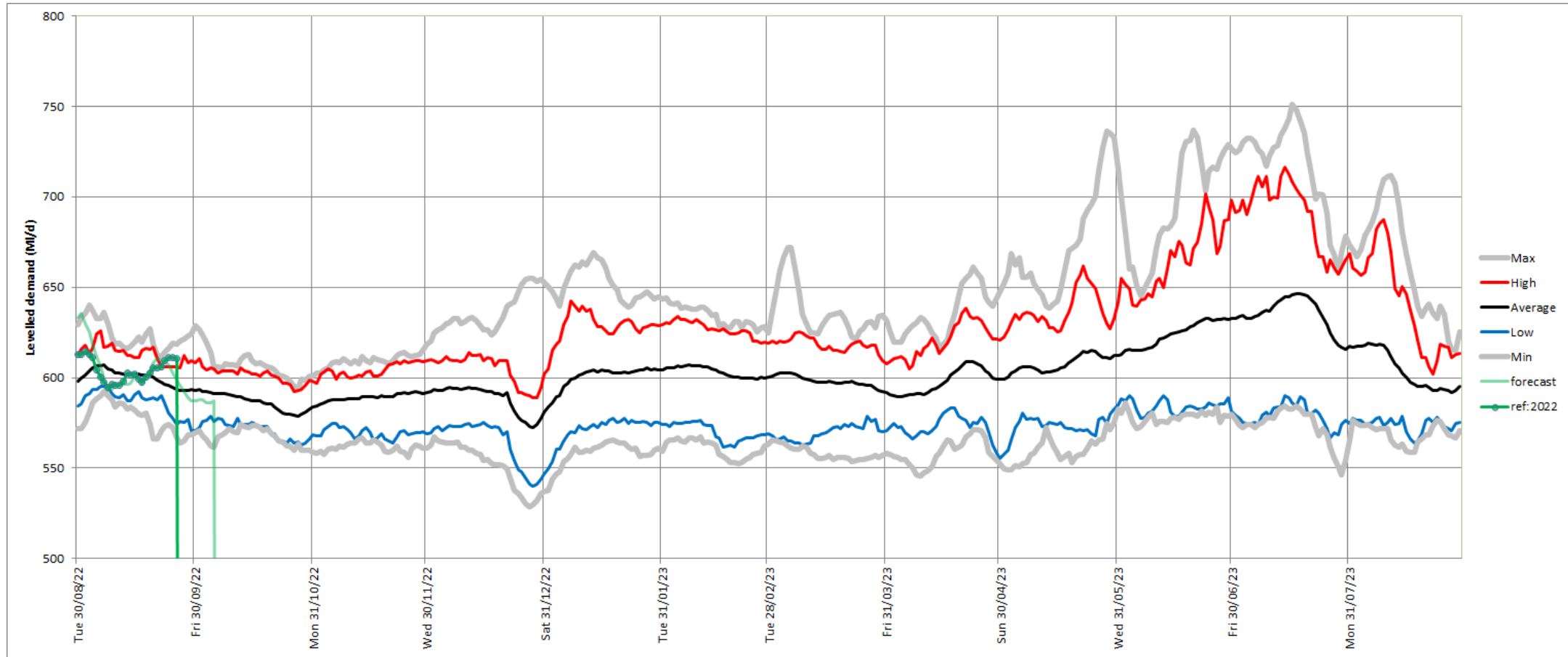
Water Resources Summary

	Change in Risk	Details
Rainfall	↑	Sep so far (to 26th) received 108% LTA rainfall. 6-month rolling average around 60%.
Groundwater Levels	↔	Current levels Below Normal & Notably Low . Updated projections this month have deteriorated with Below Normal and Notably Low levels projected into late winter/early spring in dry scenarios.
River flows	↔	Flows increased following periods of rainfall but remain below average . Continuing to operate at TTF of 300 MI/d. Projected flows are below average through the autumn in all scenarios. The exception being in the Lower Thames with average flows in January in the average scenario.
Reservoir storage	↔	Reservoir storage continued steady decline over last week. London storage 61%, Farmoor storage at 65% on 26 th September. Updated projections (from 12 th Sep) have improved.
Drought Risk	↔	Continued higher risk in SWOX as a result of dry weather deteriorating flow, groundwater and reservoir storage projections. Overall current Drought Event Level remains at DEL3 . Next review scheduled w/e 7 th October.

Updated 27th September

Demand – Thames Valley

- Demand currently around 610 MI/d, **high** for the time of year
- Demand trending higher than predictions of low and normal levels

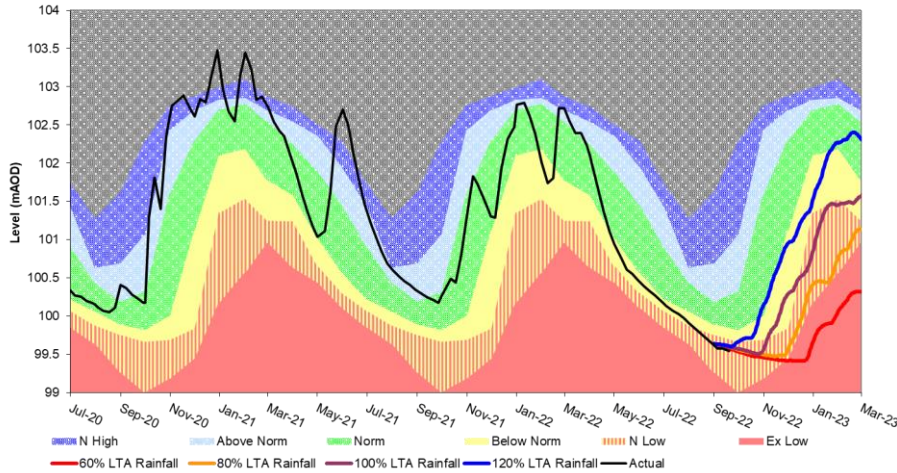


Updated 26th September

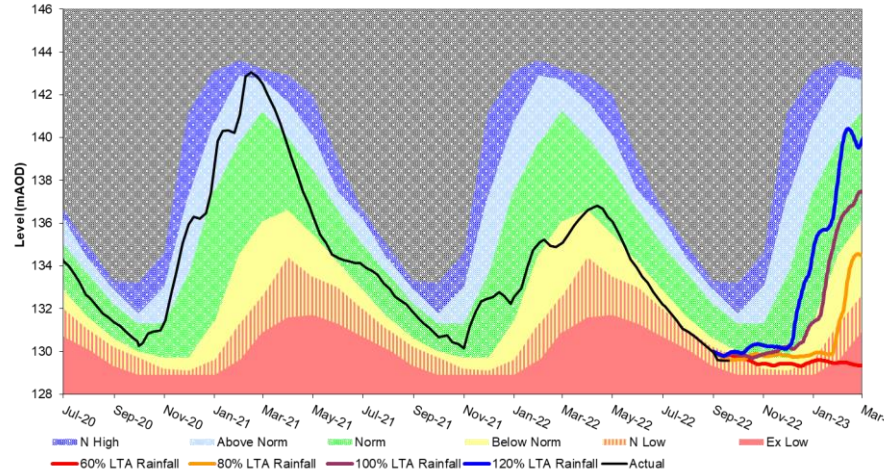
Groundwater



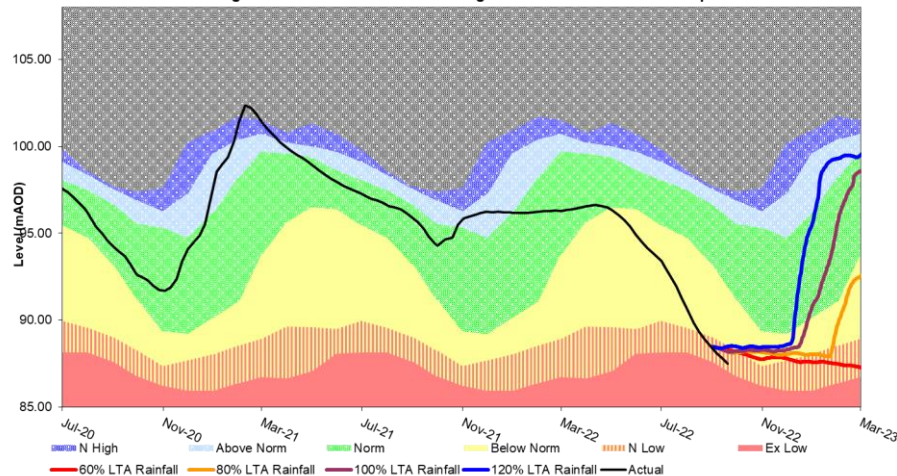
WEST THAMES - AMPNEY CRUCIS - COTSWOLDS GREAT OOLITE
Actual groundwater levels with forecast groundwater levels from 01 September 2022



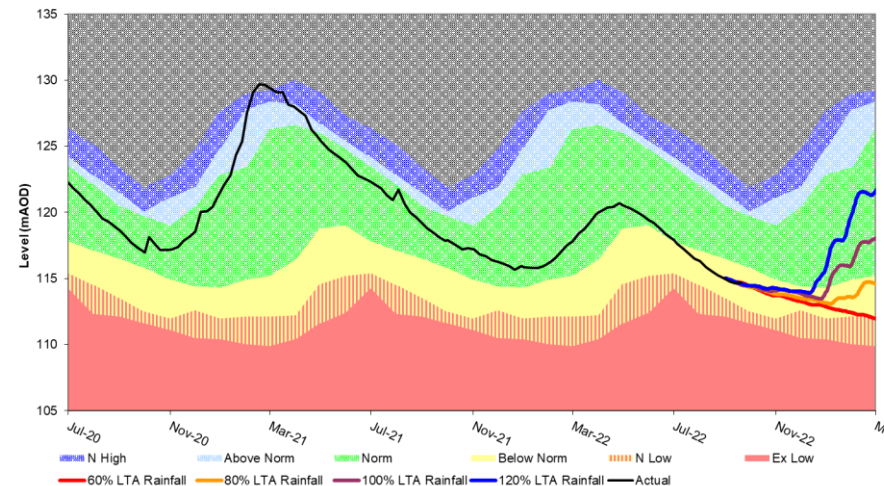
WEST THAMES - ROCKLEY - MARLBOROUGH DOWNS CHALK
Actual groundwater levels with forecast groundwater levels from 01 September 2022



KENT & SOUTH LONDON - CHIPSTEAD - NORTH DOWNS SOUTH LONDON CHALK
Actual groundwater levels with forecast groundwater levels from 01 September 2022



NORTH EAST THAMES - ASHLEY GREEN - CHILTERN EAST CHALK
Actual groundwater levels with forecast groundwater levels from 01 September 2022



Current levels 13th Sep '22

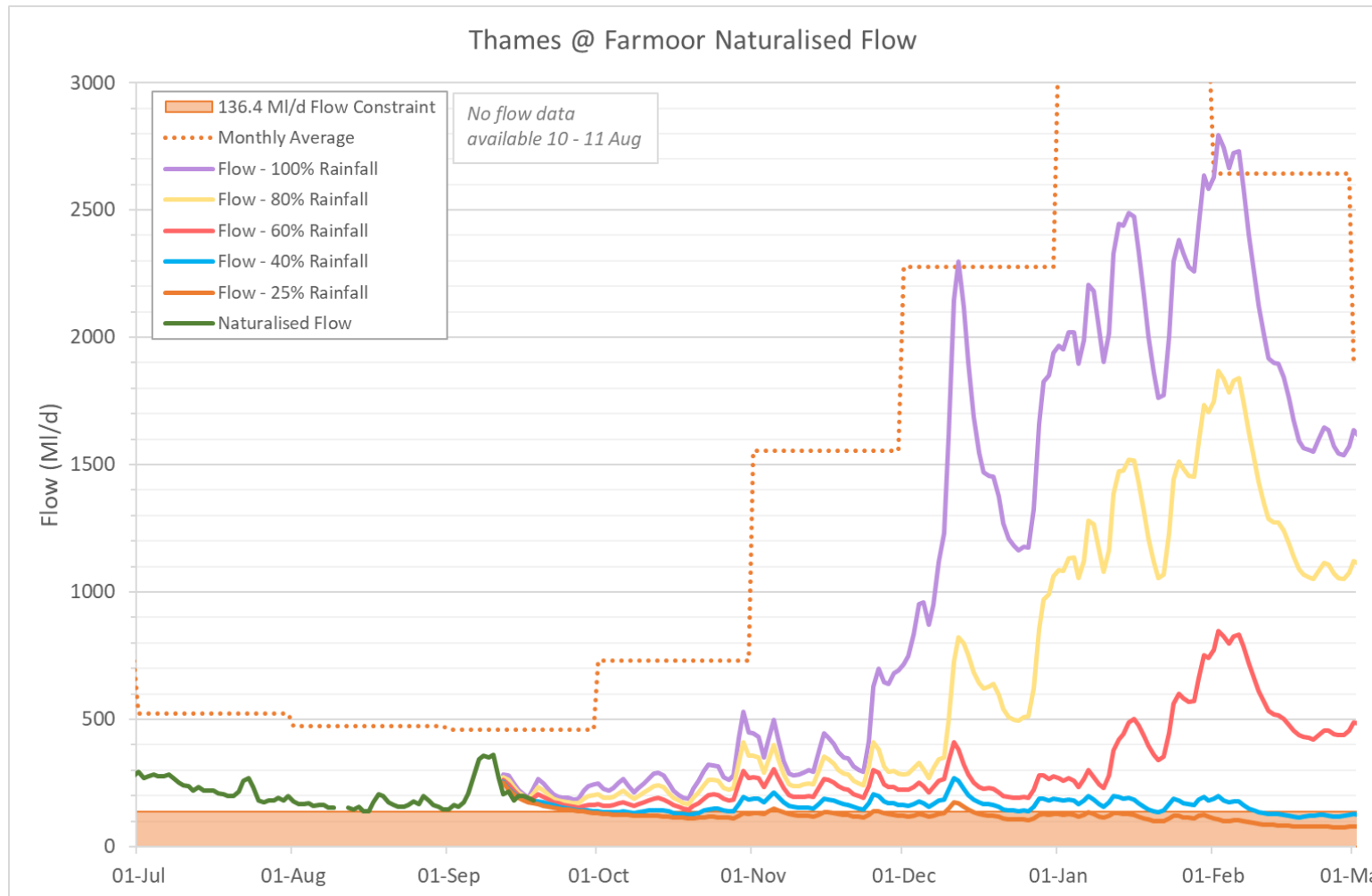
- **Notably Low & Below Normal** levels across the catchment. Levels in the Upper Thames & Kennet below projections.

Projections from 1st Sep '22

- Late autumn/early winter recovery show **Normal** levels in 100% and 120% rainfall scenarios at most sites
- In Cotswolds, levels reach **Normal** in spring only in 120% scenario
- Limited winter recovery projected in drier scenarios, with **Below Normal** and **Notably Low** levels throughout winter at most sites, and **Exceptionally Low** levels in the Cotswolds & Marlborough Downs

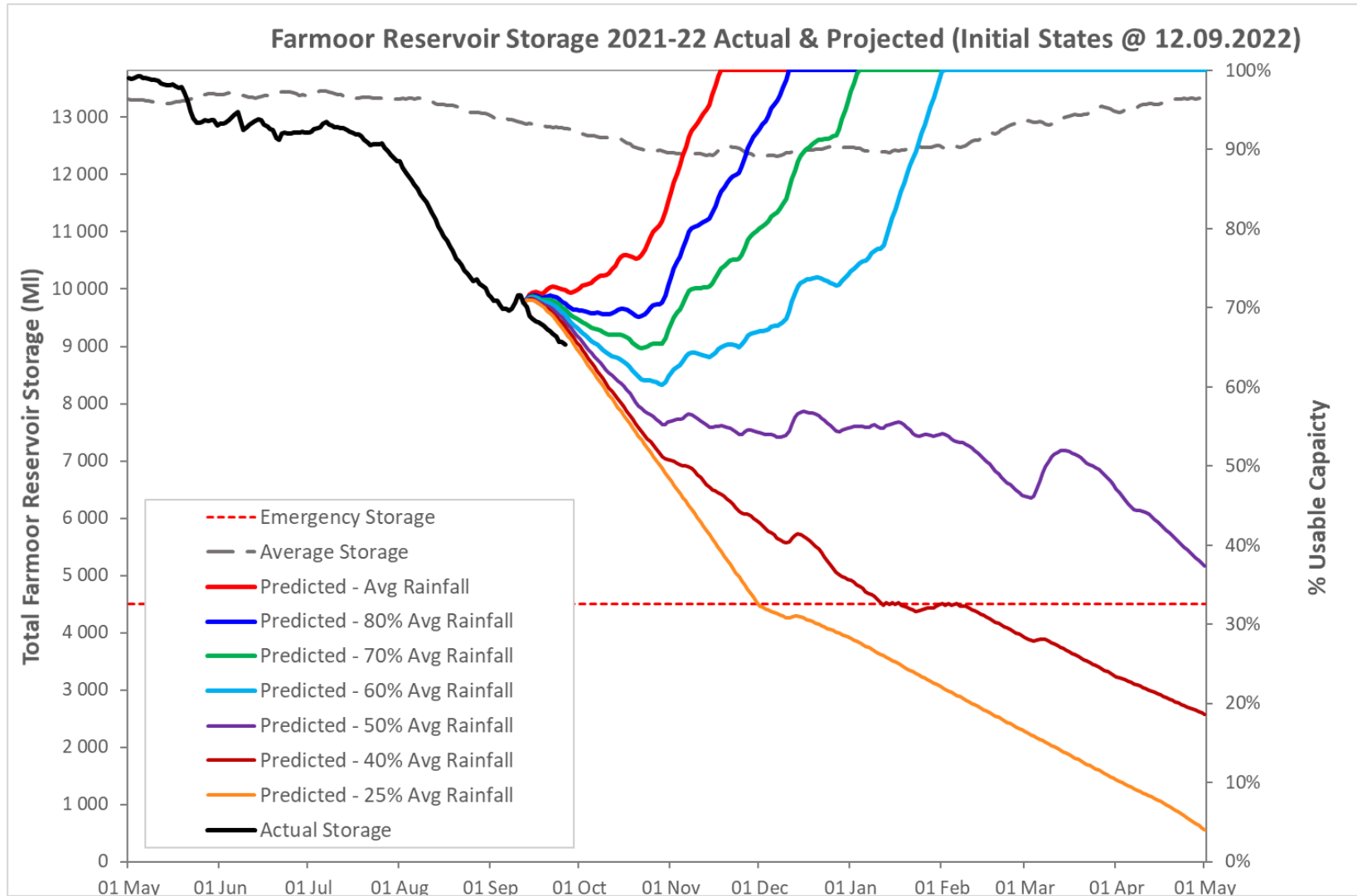
River Thames Flows at Farmoor

Projections from 12th September, Observed flows up to 19th September



- Flows increased responding to rainfall, though reduced quickly and remaining **below average**
- Projections from 12th September, including drier scenarios
- Outlook from updated projections remain **unchanged**:
- In average & 80% rainfall scenario, flows recover in mid-winter though not yet reaching average flows
- In all other drier scenarios river flows remain well below average with little or no recovery through autumn and winter
- In 25% scenario flows remain below 136.4 MI/d constraint into autumn and winter

Farmoor Storage Projections



Current storage – 26th Sep '22

- Below Average for the time of year - 65%
- Steady decline of storage continuing, currently below all projections

Projections – From 12th Sep '22

- Updated projections have improved
- Crossing of emergency storage delayed by ~2 weeks to end-November in 25% scenario
- This delay is more significant in 40% scenario – almost 2 months
- In 50% scenario emergency storage level is no longer crossed before the start of spring.
- However projections do not capture water quality risk, with rapid decline in observed in mid-September

What is a Drought Permit?

- Drought Permits are granted by the Environment Agency to allow us to take more water from the environment.
- In a drought we follow a series of 'protocols', these are decision-making steps that guide the actions we need to take – before a drought happens, as a drought develops, during a drought and after levels have recovered.
- The protocols are designed to make sure we have enough time to plan and take action and to help us avoid or minimise the need for emergency measures. An important part of the protocols is clear and timely communications with customers to explain the situation and how it might evolve and to ask for their help and support.
- We've analysed historic weather records, equivalent of many thousands of years of weather data, to assess how vulnerable our system is, or parts of it are, to drought. The assessments show that all our water resource zones are resilient to drought, but we'd need to use Drought Permits for extended periods of time in a very severe drought.
- We are now in the position that we have applied for a Farmoor Drought Permit and we must apply for the Meysey Hampton and Baunton permits. This is not a decision we take lightly, but is the next essential step in the delivery of our Drought Plan.

To identify a potential drought, we monitor:



groundwater levels



rainfall



the amount of water stored in reservoirs



river flows



customers' demand for water

Drought Permit Options

Drought Permit	Volume (MI/d)	Application Date
Farmoor	30	26 th September
Meysey Hampton	11.3	6 th October
Baunton	6.3	6 th October
Ogbourne	3.5	TBC
Axford	7.1	TBC
Baunton 2	11.7	TBC
Axford 2	6.9	TBC
Childrey Warren (under consideration)	3.5	
Latton Average licence	15 to 20	TBC

All details of our drought permits (approved by Defra in August 2022) can be found in our [drought plan](#).



Baunton Drought Permit Details

Drought Plan 2022



Baunton Drought Permit

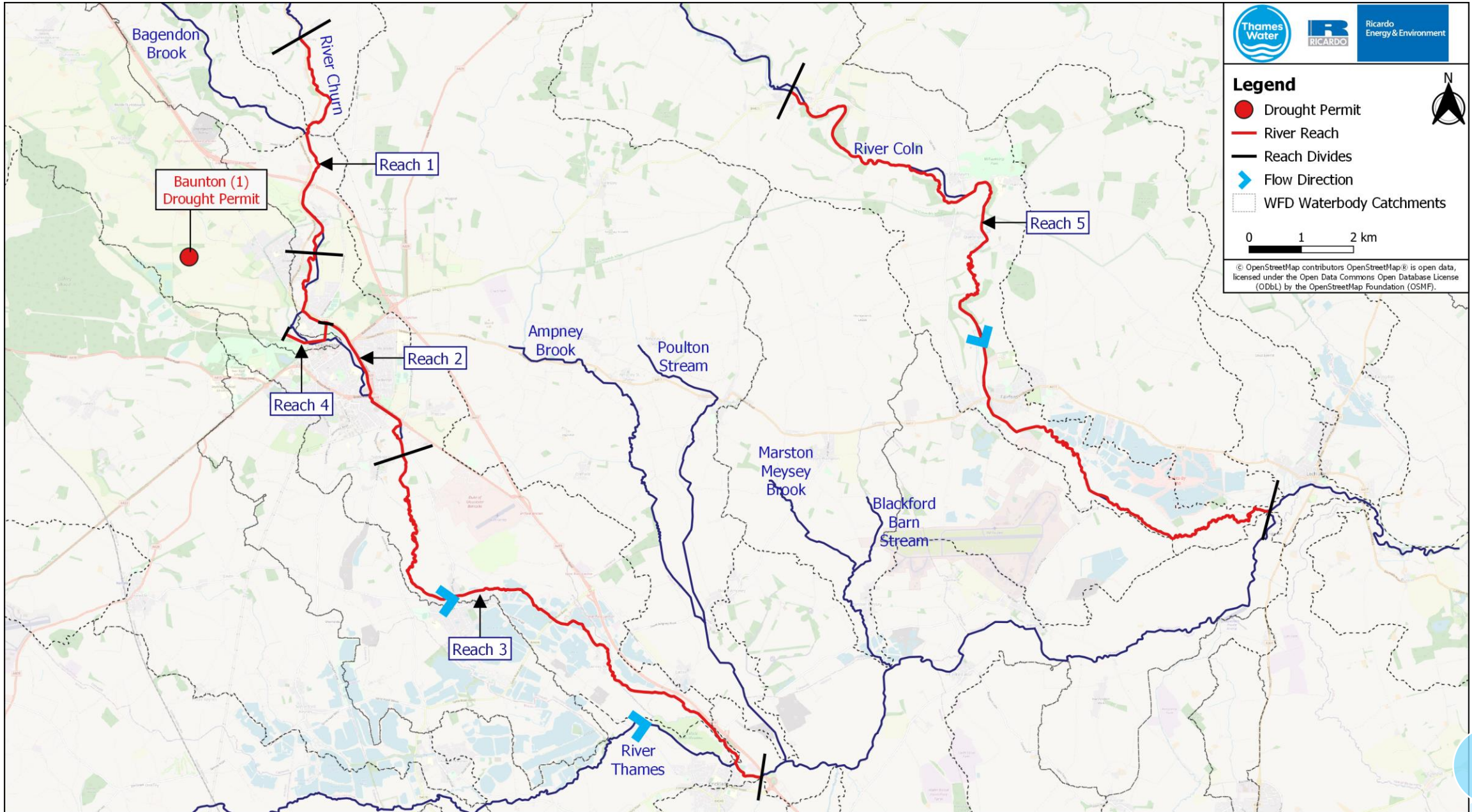
Baunton Abstraction Licence

- Daily Limit 21.59 MI/d
- Average Daily limit 16.638 MI/d
- No abstraction when mean daily flow of the River Churn at Cirencester is 32 MI/d or less
 - Abstraction allowed in emergency (No more than 10 days unless agreed in writing with the EA)

Proposed Drought Permit

- Daily limit 6.3 MI/d
 - Abstraction permitted when mean daily flow of the River Churn at Cirencester is 32 MI/d or less

Study Area of the Baunton Drought Option

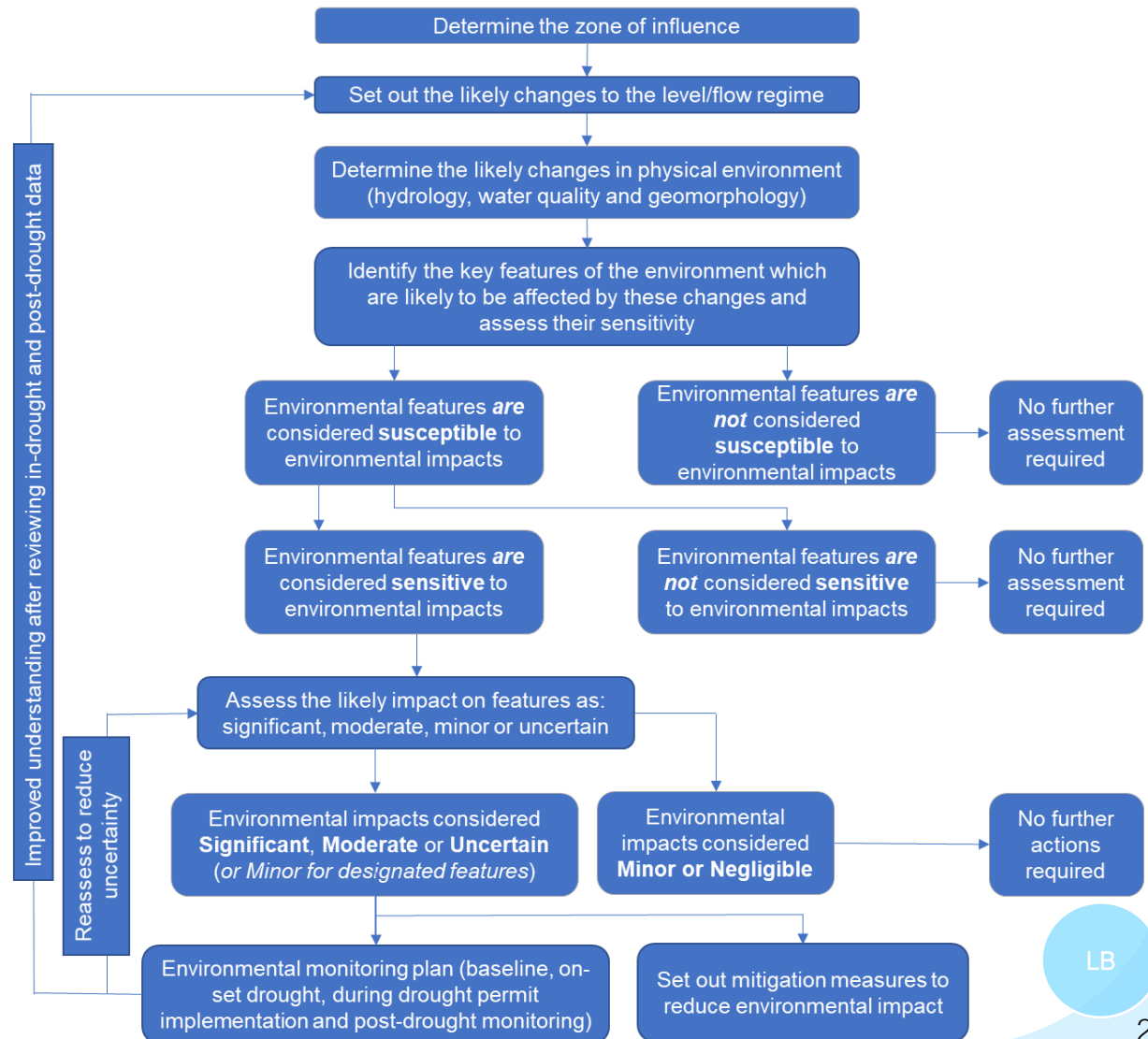


Background to Environmental Assessment

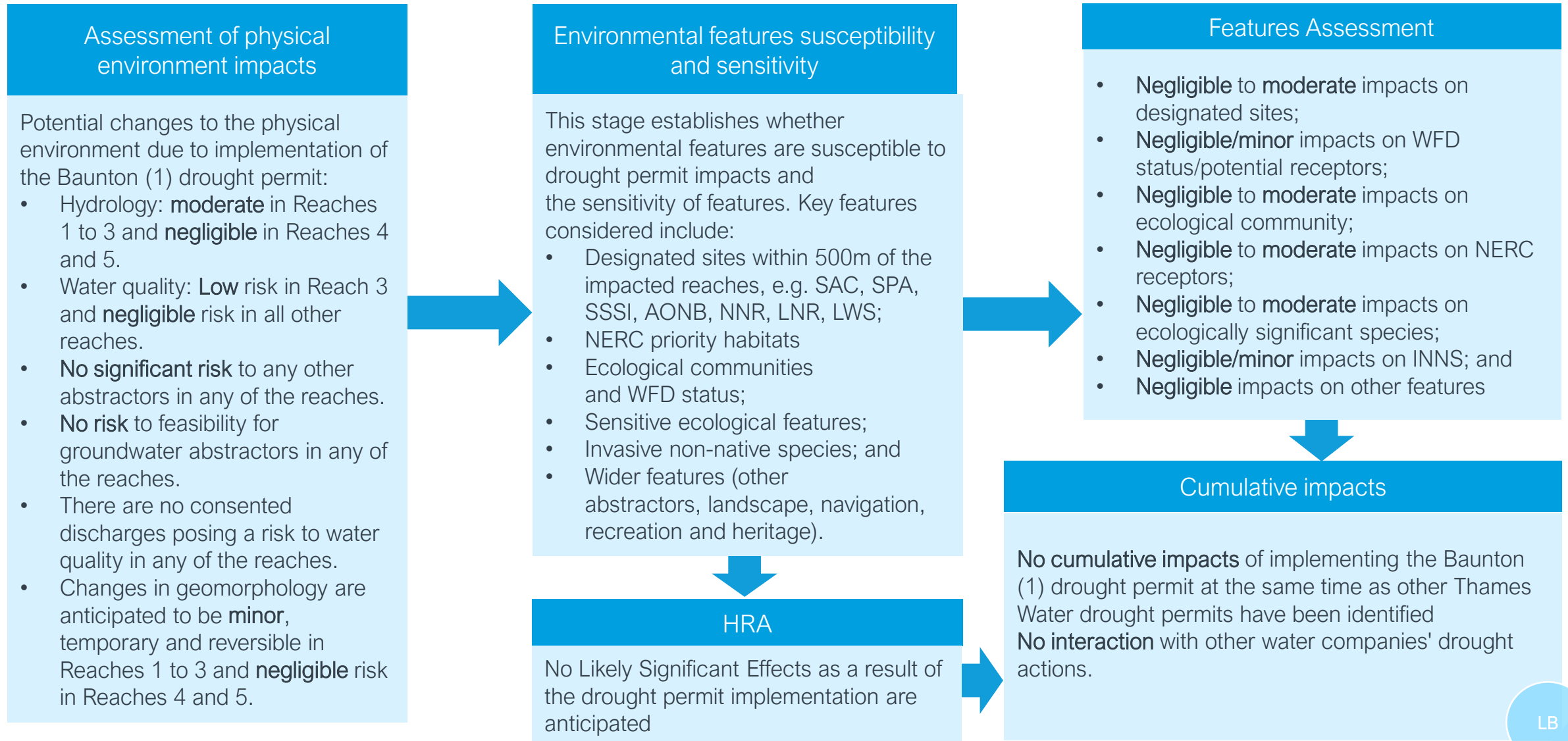
The Environment Agency's Drought Plan Guideline (DPG) requires water companies to complete Environmental Assessments for all drought options, comprising:

- Environmental Assessment Reports (EARs)
 - Strategic Environmental Assessment (SEA)
 - Habitats Regulations Assessment (HRA)
- Objective of an EAR: assessment of potential environmental effects of implementing a drought permit, over and above those conditions that already exist under "normal", i.e. licensed, baseline conditions, with the onset of a drought
 - "Shelf-copy" EARs 2020-2022; Application EAR Sept 2022 (October 2022 implementation date)
 - "Methodology" prepared October 2020; revised September 2022 (*see figure*)
 - Cumulative and in-combination assessment of the drought option with existing licences, permits and plans
 - Consultation throughout with the Environment Agency & Natural England (from DP2013, DP2017 to DP2022)

DPG 2020: Approach to undertaking environmental assessments



Environmental Assessment Findings of Baunton Drought Permit



Proposed monitoring and mitigation – Baunton Drought Option

DPG requires water companies to describe how the effects of an environmental drought and those resulting from the application of a drought permit are to be monitored and/or mitigated

A programme of monitoring has been agreed with the Environment Agency and Natural England and will be implemented:

- before the drought permit is granted, i.e. "**on-set**" monitoring (currently being undertaken);
- **during operation** of the drought permit; and
- following cessation of the drought permit, i.e. "**post drought recovery**" monitoring.

Key environmental parameters included in the monitoring programme comprise **designated sites, protected habitats, water quality and ecology** (including assessment of potential impacts on **Invasive Non-Native species**).

In addition **mitigation measures** will be implemented if the monitoring indicates it is necessary, e.g.

- protection of 'trapped' fish populations (e.g. aeration and predation prevention);
- targeted rescues of fish where necessary;
- targeted installation of woody debris features to provide fish habitat; and
- fish passage modification.

Communication:

- Surveyors will record information on "River Condition Assessment" forms (information to be included has been agreed with the Environment Agency and Natural England)
- Results will be fed back to Thames Water, EA, NE - and will inform agreement made for future actions, e.g. further monitoring and / or mitigation



Meysey Hampton Drought Permit Details

Drought Plan 2022



ST

Meysey Hampton Drought Permit

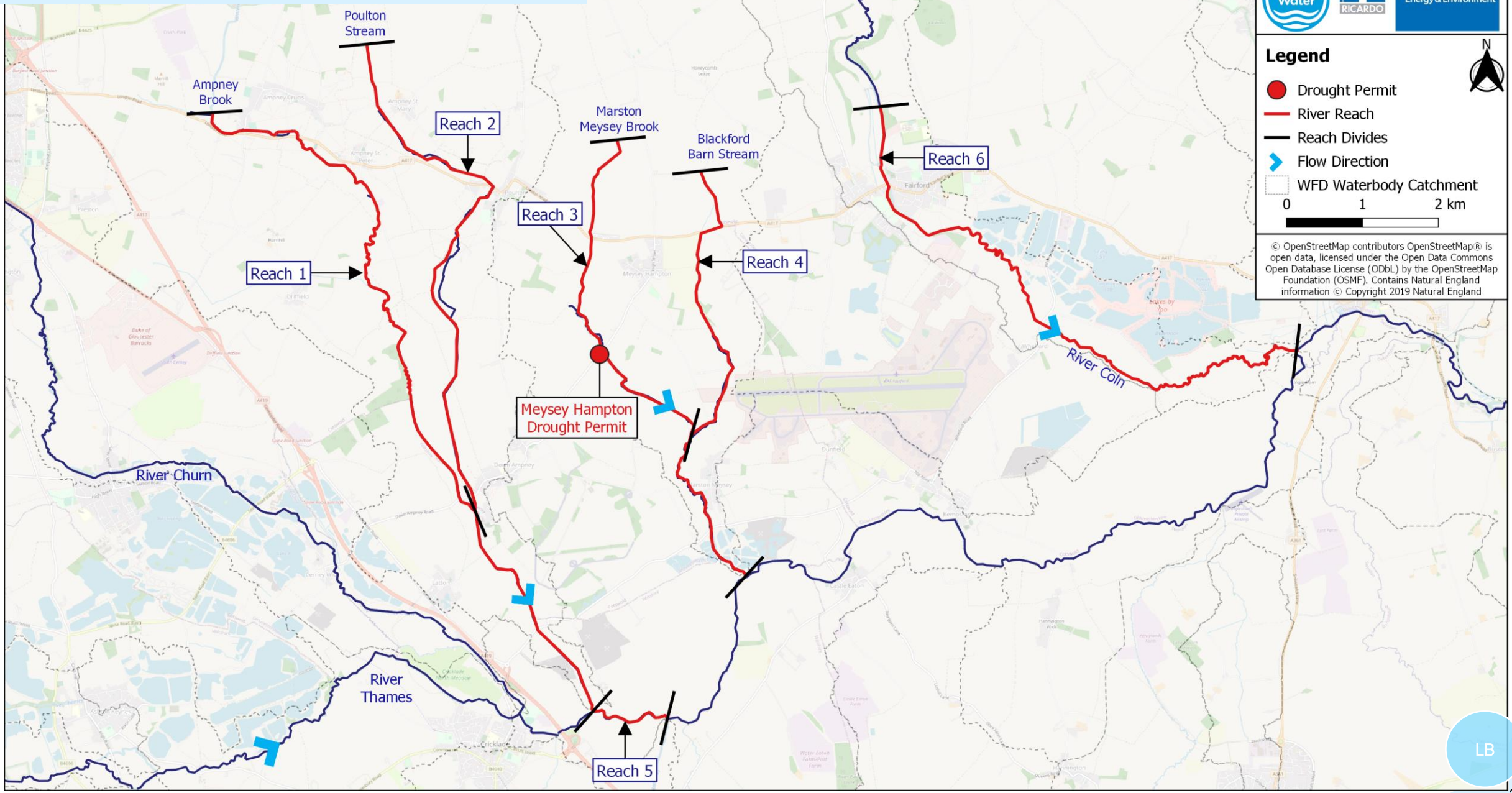
Meysey Hampton Abstraction Licence

- Daily Limit 11.37 MI/d
- No abstraction when mean daily flow of the River Coln at Bibury is 68 MI/d or more
 - Abstraction **only allowed in emergency** (No more than 10 days unless agreed in writing with the EA)

Proposed Drought Permit

- Daily limit 11.37 MI/d
 - Abstraction permitted when mean daily flow of the River Coln at Bbury is 68 MI/d or less
 - **Not restricted to emergency conditions only**

Study Area of the Meysey Hampton Drought Option



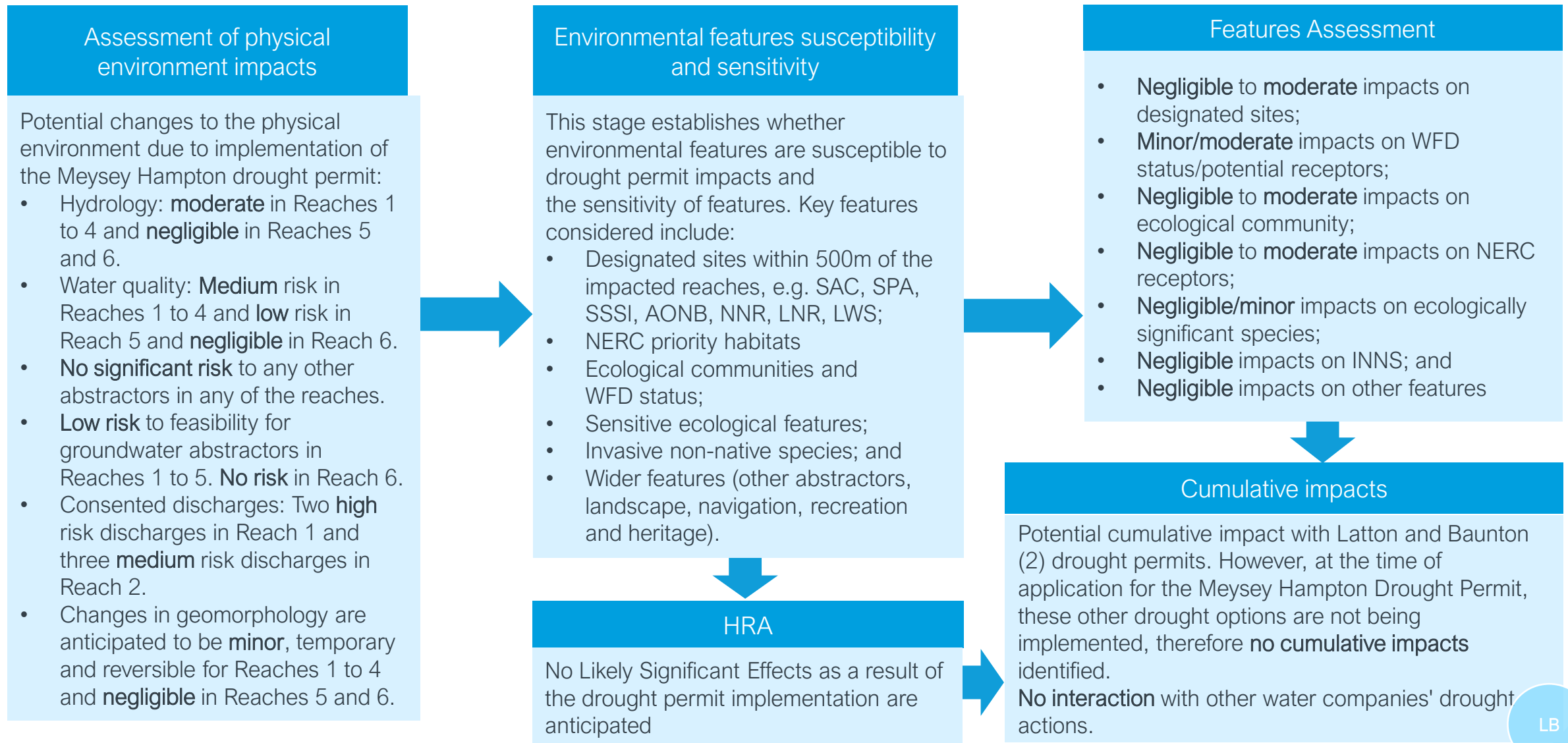
Legend

- Drought Permit
- River Reach
- Reach Divides
- ➔ Flow Direction
- - - WFD Waterbody Catchment

0 1 2 km

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Environmental Assessment Findings of Meysey Hampton Drought Permit



Proposed monitoring and mitigation – Meysey Hampton Drought Option

DPG requires water companies to describe how the effects of an environmental drought and those resulting from the application of a drought permit are to be monitored and/or mitigated

A programme of monitoring has been agreed with the Environment Agency and Natural England and will be implemented:

- before the drought permit is granted, i.e. "**on-set**" monitoring (currently being undertaken);
- **during operation** of the drought permit; and
- following cessation of the drought permit, i.e. "**post drought recovery**" monitoring.

Key environmental parameters included in the monitoring programme comprise **designated sites**, **protected habitats**, **water quality** and **ecology** (including assessment of potential impacts on **Invasive Non-Native species**).

In addition **mitigation measures** will be implemented if the monitoring indicates it is necessary, e.g.

- targeted rescues of fish where necessary;
- targeted installation of woody debris features to increase localised flow velocity/scour; and
- creation of alternative refuges for fish; and
- fish passage modification

Communication:

- Surveyors will record information on "River Condition Assessment" forms (information to be included has been agreed with the Environment Agency and Natural England)
- Results will be fed back to Thames Water, EA, NE - and will inform agreement made for future actions, e.g. further monitoring and / or mitigation

Q&A